FAQ

What makes a good photo for a pet portrait?

The reference photo makes a big difference!

Natural light is always best, so taking photos outside or near a window is a great option. Try to get down to your pet's eye level rather than taking the photo from above.

Getting close to your pet and using the original photo rather than a heavily cropped or zoomed-in version will also give me more detail to work with.

And don't worry about getting the "perfect" pose! Some of the best photos are when they're just being themselves. Play with them, take lots of photos and have fun — those little expressions and personalities are what make the portrait special.

If you're not sure whether a photo will work, **feel free to send it to me and I can have a look.**

What is the turnaround time?

My usual turnaround time is around **4–6 weeks**.

This can vary depending on my current bookings, the size and detail of your portrait, and my personal commitments. I only take on a certain number of commissions at a time so I can give each portrait the attention it needs.

If you have a particular date you'd like your portrait by, please let me know when enquiring and I'll see what I can do.

Can you add different dogs from separate photos?

I can combine dogs from different photos into one portrait. So if you have a favourite photo of each of your pets but they were never photographed together, that’s completely fine. Please reach out for a quote.

Do you include a background?

My listed prices are for portraits **without a background**.

If you'd like something more than a simple white or plain background, I can create a custom background for you. Just get in touch and I can give you a quote depending on what you'd like.

Do you frame the portraits?

Framing isn't included in my listed prices.

If you'd like me to arrange the framing for you, I can certainly organise this at an additional cost. I work with a local framing business that does beautiful, high-quality work.

How will my portrait be packaged?

I take care to make sure your artwork is well protected before it makes its way to you.

How much is shipping?

I offer **flat-rate shipping of $20** within the Australia Post network.

How should I look after my pet portrait?

Once you receive your portrait, try to keep it in its protective packaging until you're ready to have it framed.

Avoid touching the artwork too much, and keep it away from direct sunlight as this can cause fading over time.

I also recommend considering **UV-protective glass** when framing, especially if you want to keep your portrait looking beautiful for many years.